

Programs Offered (as of 8/2026)

Organization name	Physical address of organization	Website for organization	Category: AFFORDABILITY, AVAILABILITY, ACCESSIBILITY	Category: ACCESSIBILITY OF PUBLIC RESOURCES AND SERVICES	Category: DIGITAL LITERACY	Category: PRIVACY AND CYBERSECURITY	Category: DEVICE AND DEVICE SUPPORT
2-1-1 Tompkins/Cortland @ Human Services Coalition of Tompkins County	118 N. Tioga St., Suite 304, Ithaca, NY 14850	https://hscctc.org/211tompkins	Name: 2-1-1 Description: This organization can help callers find public wifi and access to low cost wifi for the home	Name: 2-1-1 Description: This organization can help callers find accessibility resources	Name: 2-1-1 Description: This organization can help callers find digital skills learning opportunities		Name: 2-1-1 Description: This organization can help callers find low cost devices
Addison Public Library	6 South St., Addison, NY 14801	https://addison.stls.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Digital collections and subscriptions Description: Libby (eBooks and audiobooks through STLS) NOVELny databases. Audience: Library patrons and visitors Mode: In-Person, Virtual			
Afton Free Library	105-A Main St., Afton, NY 13730	https://libraries.4cls.org/afton	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual			Name: Afton History Laptop Description: Afton Free Library board joined with the Afton Historical Society on a project to fund a laptop community to be used by members, organizations and teachers for researching local history. Audience: patrons, community Mode: In-person
Amplify Equity	168 N. Main St., Elmira, NY 14901	https://www.amplifyequity.com	Name: Free wifi on site for program participants.		Name: Digital Skills learning opportunities for program participants. Description: Learning areas include: excel, google docs, presentations		
Andes Public Library	242 Main St., Andes, NY 13731	https://www.andeslibrary.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual			Name: Computer Access Description: 2 available onsite
Apalachin Library	719 Main St., Apalachin, NY 13732	https://www.apalachinlibrary.org	Name: Free WiFi Description: Providing free WiFi onsite. Audience: Library patrons. People outside in the parking lot or in pavilion. Don't need to be a patron to use this service. Mode: In-person	Name: Text to Audio Program Download Description: NDVM That Converts Text to Audio Audience: Visually Impaired Patrons Mode: In-Person, Virtual	Name: Tech Time with Tina Description: Volunteer comes 1x/week between 11:30-6:30 (time subject to change). People can schedule appointments with the volunteer for help related to their phones and other devices. Audience: Usually Older Adults (60+) Mode: In-person		Name: Desktop Computers on Premises Description: Patrons can use desktop computers on library premises. Audience: Generally Adults aged 50+ Mode: In-person
Arkport Public Library	2 East Ave., Arkport, NY 14807	https://arkportpubliclibrary.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Library system collections and subscriptions Description: STARCat, Libby, Ground News, JobNow, Kanopy, Mango Languages and ASL Inside, Medline Plus, NOVELny, Peterson's Test and Career Prep. Audience: Library patrons and public Mode: In-Person, Virtual			Name: Onsite laptop use Description: Two laptops available to use on-site (one is currently 4/2/26 not working) for anyone visiting the library Mode: In-person
Astor D. Rice Foundation	1235 Upper Front St., Suite 5, PMB 106, Binghamton, NY 13905	https://astordricefoundation.com/programs			Name: Youth Programming + Family Engagement nights Description: Hosted at East Middle School. They have 15 tablets they use for youth programming and surveys for youth and families		
Avoca Free Library	18 N. Main St., Avoca, NY 14809	https://avoca.stls.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Digital collections and subscriptions Description: Libby, Ground News, JobNow, Kanopy, Mango Languages and ASL Inside, Medline Plus, NOVELny, Peterson's Test and Career Prep. Audience: Visitors and library patrons. Mode: In-Person, Virtual			
Bainbridge Free Library	13 N. Main St., Bainbridge, NY 13733	https://libraries.4cls.org/bainbridge	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services NOT Libby Description: Access to various online subscription services through 4CLS, excluding Libby Audience: Patrons Mode: Virtual			Name: Computer, Print, and Fax Access Description: Library offers access to public computers along with use of printer for printing, copying, and faxing. Audience: Patrons Mode: In-person
Bath Career Center (Chemung-Schuyler-Steuben Workforce New York)	117 E. Steuben St., Suite 11, Bath, NY 14810	https://csswfnny.com	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Career Center services Description: Assists people with job searches, job matching, career guidance, labor market information, training opportunities, and access to workforce resources. Audience: Job seekers and workforce participants. Mode: In-Person, Virtual	Name: Job search and career readiness support Description: Staff assist clients with resumes, online job applications, interview preparation, email use, and workforce technology tools. Audience: Job seekers and workforce participants. Mode: In-person, Virtual		Name: Career Center computer access. Description: Provides access to computers and online workforce resources needed for employment searches, applications, and training activities. Audience: Career Center clients. Mode: In-person
				Name: Libby Description: Online library checkout system—library card needed. Audience: Patrons with a library card Mode: Virtual; Name: Heritage Quest Description: A nonprofit genealogy library in Puyallup, Washington, managed by volunteers, with a collection that includes foreign and state books, family histories, special subject titles, microfiche, and historic maps. Audience: Patrons with a library card Mode: Virtual; Name: NOVELny Description: NOVELny is a free, statewide online library program in New York providing access to thousands of digital magazines, newspapers, and academic databases. Audience: Patrons with a library card Mode: Virtual; Name: Assistance with use of online public resources & services Description: Staff is available to help patrons use any of the accessibility services they provide. Audience: Anyone who needs help Mode: In-person; Name: Virtual Resume Help Description: Online program where patrons can submit their resume digitally and receive help and feedback. Audience: Patrons Mode: Virtual; Name: Online HW Help Description: Students can digitally request homework help Audience: Students Mode: Virtual			
Berkshire Free Library	12519 State Route 38, Berkshire, NY 13736	https://berkshirefreelibrary.org	Name: Free WiFi Description: The WiFi is open network and is available 24/7. It is accessible from inside and right outside the library. Audience: Anyone that is within range of the WiFi connection—library card not needed. Mode: In-person	Name: Help with devices/technology Description: Staff is available to help patrons with their devices or anything related to digital literacy Audience: Patrons Mode: In-person		Name: Privacy and Cybersecurity Assistance Description: Fran the Library Director is available to help anyone with privacy/cybersecurity issues or questions. Audience: Anyone who comes into the library seeking help Mode: In-person; Name: Informational Pamphlets Description: The library provides pamphlets with information related to cybersecurity. Audience: Anyone in the library Mode: In-person	Name: Desktops and Laptops for use Description: Laptops and desktops are available on premises for use. They are open to everyone and no one is tracking who is using them (however, they have a router that tells them how many people are using the services at a time). Audience: Patrons Mode: In-person; Name: Device Help Description: Library Director is available to help with device support such as printing documents from their phone or setting up an online account. If she cannot help she has someone on the library board who she calls to come in and help. Audience: Patrons Mode: In-person

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Better Connection		https://www.betterconnection.org	Name: Better Connection Program Platform Description: The Better Connection Program Platform went live June 1st, 2021 at www.betterconnection.org and it is an interactive, user-friendly, and fun digital experience to engage and incite residents throughout our region to "rate their relationship" with their internet service. It is a playful and honest dialog with our residents to voice their frustration and show that with their help, we can work on expanding the broadband infrastructure in the Southern Tier. Audience: Southern Tier Region residents Mode: Virtual				
Big Flats Library	78 Canal St., Big Flats, NY 14814	https://www.chemunglibraries.org/hours-locations/big-flats	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Digital collections and subscriptions Description: Access to digital media and subscriptions via Libby, hoopla, Kanopy, and Mango Audience: Library patrons and visitors. Mode: In-Person, Virtual			
Bookmobile	Throughout Chemung County	https://www.chemunglibraries.org/hours-locations/bookmobile					Name: One-on-one device help. Description: As time permits, Bookmobile staff will help patrons with device or access questions. Audience: General public and bookmobile patrons. Mode: In-person
Bovina Public Library	33 Maple Ave., Bovina Center, NY 13740	https://www.bovinalibrary.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual			Name: Computer Access Description: Patrons have access to 2 desktop computers as well as support from library staff for navigating the internet. Audience: Patrons Mode: In-person
Boys and Girls Club of Binghamton	90 Clinton St., Binghamton, NY 13905	Boys + Girls Club Broome thru Cannon Public Library URLs are checked	Name: Free wifi on site for program participants.		Name: Digital Literacy Workshop for Youth	Name: Cyber Smart for youth K-12	Name: 2 Computer Labs for classes with youth. Also open lab from 2-6pm
Bridge to Hope	37-41 Bridge St., Corning, NY 14830	https://comingbridgetohope.com	Name: Free wifi on site for program participants.		Name: One-on-one support for program participants		
Bright Hill Community Library	94 Church St., Treadwell, NY 13846	https://brighthillpress.org/library	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person				
Broome County Office for the Aging	60 Hawley St., 4th Floor, Binghamton, NY 13901	https://broomecountyny.gov/senior	Name: Free wifi on site for program participants.		Name: One-on-one support for program participants; Name: Virtual Senior Center Description: Virtual Senior Center Program provides free access to online activities and classes including computer training and digital literacy for Broome County residents age 60+. https://www.vscm.selfhelp.net/class-schedule Audience: New York State residents 60 years or older Mode: Virtual		
Broome County Public Library	185 Court St., Binghamton, NY 13901	https://www.thebcp.org	Name: Free wifi on site.	Name: FREE subscriptions to LIBBY, HOOPLA (audio) Research databases, Ancestry, State Library	Name: BRING YOUR OWN DEVICE TECH HELP; Name: Partnered with Literacy Volunteers. Computing and one on one assistance; Name: Makerspace. Classes on 3D printing + 2D CAD	Name: DIGITAL SECURITY WORKSHOPS	
Broome Tioga Workforce	171 Front St., Binghamton, NY 13905	https://broometiogaworks.com	Name: Free wifi on site for program participants.		Name: One-on-one support for program participants		
Candor Free Library	2 Bank St., Candor, NY 13743	https://candorfreelibrary.org	Name: Free WiFi Description: The library has free WiFi available for use. Audience: library patrons Mode: In-person; Name: Loan of Hotspots Description: The library has Chromebook hotspot kits available for use (according to the 2024 annual report). Audience: The public/patrons Mode: In-Person	Name: FLLS Subscription Services Description: Library cardholders have access to multiple subscription services, including Libby and Hoopla, through their library card. Audience: library cardholders Mode: Virtual; Name: FLLS Assistive Technology Applications Description: Cardholders have access to FLLS assistive tech apps through use of their library cards. Audience: Library cardholders Mode: Virtual		Name: Computers for Use Description: The library has computers for patrons to use. Audience: Library Patrons Mode: In-person	
Cannon Free Library	40 Elm St., Delhi, NY 13753	https://libraries.4cls.org/delhi	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) plus Comics Plus Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual	Name: Technical Assistance as Needed Description: Susan (Director) provides one-on-one technical support as needed including personal devices. Audience: Patrons Mode: In-person	Name: Computer Access Description: 3 desktop computers available Audience: Patrons Mode: In-person	
CARES Advocates for Families	42 Chenango St., Binghamton, NY 13901	https://www.caresadvocates.org	Name: Free wifi on site and in partner organizations - City of Binghamton Schools, Urban League		Name: The CUT Description: Children Utilizing Talent 6 weeks fundamental computer skills Audience: highschool Mode: In-person; Name: Each one Teach one / CARES Dads Description: online tutoring program for youth		Name: laptop lending to students
Challenge Workforce Solutions	950 Danby Road, Suite 98, Ithaca, NY 14850	https://www.aboutchallenge.org	Name: Hotspots are loaned out to staff for home visits with clients		Name: 1-on-1 support as needed;		Name: 4 PCs laptops on site +1 laptop, 3 ipads that can be signed out for site visits;
Chemung County Chamber of Commerce	400 E. Church St., Elmira, NY 14901	https://chemungchamber.org	Name: Free wifi on site.				
Chemung County Social Services	425 Pennsylvania Ave., Elmira, NY 14904	https://www.chemungcountyny.gov/260/Social-Services			Name: One-on-one support		
Chemung-Schuyler-Steuben Workforce New York (CSS Workforce NY)	323 Owego St., Unit 11, Montour Falls, NY 14865	https://csswfn.com	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.				
Chenango County Area Agency on the Aging	5 Court St., Norwich, NY 13815	https://www.chenangocountyny.gov/183/Area-Agency-on-Aging	Name: Referrals Description: Referrals to support for free/low-cost internet service Audience: Seniors - people over 60 Mode: In-person, Virtual		Name: GetSetUp https://www.chenangocountyny.gov/588/GetSetUp Description: Online Technology classes including Intro to Social Media, AI Simplified, Microsoft Word Made Easy, etc. Classes range from 12-45 minutes in length. Audience: Seniors Mode: Virtual		

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Children's Home of Wyoming	1182 Chenango St., Binghamton, NY 13901	https://chowc.org	Name: 25 locations with wifi for youth and families connected to programming			Name: Online Safety instruction with youth and educators	
Coburn Free Library	275 Main St., Owego, NY 13827	https://coburnfreelibrary.org	Name: Free WiFi Description: The library provides free wireless internet access during open hours. Audience: Library Patrons Mode: In-person	Name: FLLS Online Subscription Services Description: Patrons are able to access the FLLS online subscription services with a library card. Audience: library cardholders Mode: Virtual; Name: FLLS Accessible Resources Description: Patrons have access to the FLLS accessibility resources, include audiobooks, digital books, and talking books. Audience: Library card holders Mode: Virtual			Name: Desktop Computers Description: The library has 5 computers for public use. A library card is required but if a patron does not have one they can ask for a guest pass. Sessions are 2 hours but if no one is waiting they can extend their time. Audience: Patrons with a library card or a guest pass Mode: In-person
Coddington Road Community Center	920 Coddington Road, Ithaca, NY 14850	https://www.coddingtonroad.org			Name: Technology Literacy Programs for Children Description: They offer are programs and classes for children, including class on technology literacy. Audience: children enrolled in the programs Mode: In-person		
Cohocton Public Library	8 Maple Ave., Cohocton, NY 14826	https://cohoctonlibrary.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: STLS digital collections and subscriptions Description: Libby, Ground News, JobNow, Kanopy, Mango Languages and ASL Inside, Medline Plus, NOVELny, Peterson's Test and Career Prep. Audience: Library visitors and patrons. Mode: In-Person, Virtual			Name: Device access and loans. Description: 4 public desktop computers, 2 public laptops for in-library use; printing, copying, and fax services. Audience: Library visitors and card holders. Mode: In-person
College Initiative Upstate	320 W. MLK St., Ithaca, NY 14850	https://ciutompkins.org			Name: College Prep Sessions Description: Participants will receive instruction in reading, writing, math, computer skills, one-on-one tutoring, and more during the free 8-week session. Audience: Individuals with a GED or High School Diploma who seek college readiness assistance Mode: In-person; Name: Computer Science Tutoring Description: CIU provides tutoring for courses, including computer science. Audience: Individuals who are part of CIU Mode: In-person		
Comprehensive Interdisciplinary Developmental Services (CIDS)	1580 Lake St., Suite 1, Elmira, NY 14901	https://www.cidsfamilies.com					
Corning Area Chamber of Commerce	11 W. Market St., Corning, NY 14830	https://www.corningny.com					
Corning Community College	1 Academic Drive, Corning, NY 14830	https://corning-cc.edu/index.php					
Corning Museum of Glass	1 Museum Way, Corning, NY 14830	https://www.cmoq.org	Name: Free WiFi Description: The Museum campus has free public wireless internet access (WiFi) in most areas including the Café and The Studio. The signal may be weaker in some areas than others. Audience: Anyone within range Mode: In-person; Name: Rakow Library Free WiFi Description: Patrons of the library have access to the WiFi service Audience: Library patrons Mode: In-Person	Name: Rakow Library Digital Collections Description: Access to the library's digital resources, including books and videos. Audience: Anyone with access to the website (might need to request access) Mode: Virtual; Name: Librarian Assistance Description: Rakow librarians are available in-person and virtually to help with their digital services. Audience: Anyone with access to the library or the library's website (might need to request access) Mode: In-person, Virtual			Name: Rakow Library Computers Description: Public computers are available for users to search the library's databases and discovery systems. Audience: Library patrons Mode: In-person
Delaware County Office For The Aging	97 Main St., Suite 2, Delhi, NY 13753	https://www.delcony.gov/departments/ofa/ofa.htm					Name: Telephone Discount / Free Cell Phones Description: Office of Aging provides supports with phones and carriers Audience: Seniors Mode: In-person, Virtual
Delaware-Chenango-Madison-Otsego Board of Cooperative Educational Services (BOCES)	6678 County Road 32, Norwich, NY 13815	https://www.dcmoboces.com			Name: Adult Learning: Computer Technology Description: Adults can earn industry certifications (A+ and CISCO Networking) related to the construction, operation, and repair of PC systems and devices. More information can be found at https://www.dcmoboces.com/o/dcmoboces/page/adult-ed-computer-repair-network-technology Audience: Adults Mode: In-person		
Deposit Free Library	159 Front St., Deposit, NY 13754	https://depositfreelibrary.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Magnifiers Description: Portable magnifiers for use in library Audience: Patrons Mode: In-person			Name: Computer Access Description: 4 public computers. Audience: Patrons Mode: In-person; Name: Staff assistance Description: Our staff is not trained to offer computer classes but they do offer basic help with printing, email, navigating webpages, etc. Audience: patrons - mostly elders Mode: In-person
Dormann Library	101 W. Morris St., Bath, NY 14810	https://dormannlibrary.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: One-on-One Tech Support Description: The library's designated IT support specialist helps visitors (walk-ins or by appointment) with digital concerns. Audience: General public. Mode: In-Person; Name: Digital collections and subscriptions Description: Via STLS, Libby, StarCat, Ground News, JobNow, Kanopy, Mango Languages and ASL Inside, Medline Plus, NOVELny, Peterson's Test and Career Prep. Audience: Library patrons and general public. Mode: In-person, Virtual	Name: One-on-one digital support. Description: The library's IT specialist helps patrons (generally walk-ins) with questions and concerns. Audience: General public. Mode: In-person		Name: Loan of American Library Association tablets. Description: Library patrons can check out ALA tablets, preloaded with educational programs. Mode: In-person
Downtown Ithaca Alliance	171 E. State St., FMB #136, Ithaca, NY 14850	https://www.downtownithaca.com	Name: Free WiFi Description: Free 5GHz bandwidth Wi-Fi for users on the Ithaca Commons and its surrounding streets. Audience: Anyone within range of the WiFi Mode: In-person				
Dr. Sandor and Berthe Benedek Memorial Library	7 McCoy St., Savona, NY 14879	https://benedekmemoriallibrary.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Digital resources. Description: E-library resources, downloadable digital books, databases, online catalog access. Audience: Library patrons and general public. Mode: In-Person, Virtual			

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Dutton S. Peterson Memorial Library	106 First St., Odessa, NY 14869	https://duttonpetersonlibrary.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: STLS Digital Collections and Subscriptions Description: Libby, Ground News, JobNow, Kanopy, Mango Languages and ASL Inside, Medline Plus, NOVELny, Peterson's Test and Career Prep. Audience: Library patrons and visitors. Mode: In-Person, Virtual	Name: Tech Help Description: One-on-one tech help with a library staff member. Audience: Advertised to adults and senior citizens, but no age restrictions. Mode: In-person; Name: Tablet Talks Description: Assistance with electronic devices - tablets and smart phones - in a casual group setting. Audience: Promoted to adults and senior citizens, but no age restrictions. Mode: In-person		
E.J. Cottrell Memorial Library	3 Beecher St., Atlanta, NY 14808	https://atlanta.stls.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.				
Economic Opportunity Program (EOP) Elmira	650 Baldwin St., Elmira, NY 14901	https://www.cseop.org			Name: see Elmira EOP Literacy Program		
Elizabeth B. Pert Library	5736 State Route 414, Hector, NY 14841	https://hector.stls.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Digital collections and subscriptions Description: Libby, Ground News, JobNow, Kanopy, Mango Languages and ASL Inside, Medline Plus, NOVELny, Peterson's Test and Career Prep. Audience: Library patrons and general public. Mode: In-Person, Virtual			
Elmira College Library	One Park Place, Elmira, NY 14901	https://www.elmira.edu					
Fairview Public Library	43 Walnut St., Margaretville, NY 12455	https://fairviewlibrary.org/	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual	Name: One-on-One Technical Assistance Description: Staff and volunteers provide support for patrons with navigating the internet, using online resources such as Libby, and using their personal devices. Audience: Patrons Mode: In-person		Name: Computer Access Description: Four desktop computers are available to patrons Audience: patrons Mode: In-person
Fenton Free Library	1062 Chenango St., Binghamton, NY 13901	https://fentonfreelibrary.com					
Finger Lakes Independence Center	215 Fifth St., Ithaca NY 14850	https://fliconline.org		Name: Assistive Technology for Children Description: Assistive technology for children is available for loan in their Try It Room. Audience: Children affiliated with the organization who need access to these services. Mode: In-Person			Name: iPad Air2 for Use Description: For those interested in applications that are available on "smart" technology (tablets and phones), they have an iPad Air2 available to try at the Center. Audience: Children affiliated with the organization who need access Mode: In-person
Four County Library System	304 Clubhouse Road, Vestal, NY 13850	https://www.4cls.org	Name: E-rate: Federal Program Description: Rebates for 70% internet connectivity - equipment and bandwidth. We are internet service provider for most of our libraries. Lack of choice for internet service provider can be challenging. Audience: Libraries within Four County Library System Mode: Virtual	Name: Overdrive Description: 4CLS covers platform fee with state money then charge subscription fee to individual libraries and use those funds to purchase titles available - collection budget. Audience: Libraries Mode: Virtual; Name: Online Subscriptions Description: Subsidized by state funds then individual libraries charged nominal fee. Ancestry (must be used in library/Weiss Ratings/Gales Testing & Ed Center (GED, SAT, various civil service) Audience: Libraries Mode: In-person, Virtual	Name: Digital Services Librarian/Collection Services Manager Description: Trains library staff on databases (biggest demand is for Ancestry) /trains library staff on Overdrive Audience: Librarian staff/workshops on accessing Overdrive Mode: In-person	Name: Quarterly Users Group Meetings Description: Deal with updates to circulation software, automations manager goes over cybersecurity, have cyber security insurance Audience: Library staff Mode: Virtual	There used to be a federal ARPA funding that helped procure devices in the past but most libraries seek own funding for devices.
Franklin Free Library	334 Main St. Franklin, NY 13775	https://www.franklinfreelibrary.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) plus Comics Plus Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual	Name: Individual technology and internet access assistance Description: Staff provide individual support on a case-by-case basis Audience: Patrons Mode: In-person		Name: Computer Access Description: Franklin provides 2 desktop computers for patron use
Fred & Harriett Taylor Memorial Library	21 William St., Hammondsport, NY 14840	https://hammondsporthlibrary.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: STLS digital collections and subscriptions. Description: Libby, StarCat, Ground News, JobNow, Kanopy, Mango Languages and ASL Inside, Medline Plus, NOVELny, Peterson's Test and Career Prep. Audience: Library patrons and general public. Mode: In-Person, Virtual			
George F. Johnson Memorial Library	1001 Park St., Endicott, NY 13760	https://www.gfjlibrary.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Free Access to Online Subscription Services and Resources Description: Their web page https://www.gfjlibrary.org/databases/ lists a number of resources from Hoopla and Libby to local historical resources. Audience: Patrons with library card Mode: Virtual, Name: Tech Center Description: Their library has a designated space where staff available weekly on Tues & Thurs. between 2-4pm for one-on-one. Audience: Patrons Mode: In-person; Name: Handheld laptop magnifiers available on site Description: Handheld or clip on magnifiers available to use while in the library Audience: Patrons Mode: In-person	Name: Tech Center Manager Description: Kenneth Roman is the Head of Adult Services/Tech Center Manager Audience: Patrons Mode: In-person; Name: Digital Literacy Classes and One-on-One Assistance at the Tech Center Description: The tech center offers one-on-one support weekly on Tues & Thurs. between 2-4pm. Additionally they offer in-person and virtual classes including Tax Support for Seniors, Google Docs 101, etc. They also offer a 3-week course on computer basics. Audience: patrons Mode: In-person, Virtual		Name: Computer Access Description: 9 desktop computers on adult side, 4 desktop computers in childrens room, 3-4 in teen room, 3-5 laptop computers, 3 tablets Audience: Patrons Mode: In-person; Name: See Tech Center in previous program for offering device troubleshooting
George P. & Susan Platt Cady Library	42 E. River Road, Nichols, NY 13812	https://cadylibrary.org	Name: Free WiFi Description: Library offers free WiFi 24/7. It is not password protected and it can be accessed inside the library, in the parking lot, and on the outside patio. Audience: General public within range Mode: In-person	Name: Libby Services Description: Libby is a service that patrons with a library card have access to, so that they can check out audio and ebooks. Audience: Patrons with a library card Mode: Virtual; Name: Services for Vision Impaired Individuals Description: The library has an application on their computers that reads text aloud for people who are vision impaired. Audience: Patrons using library computers Mode: In-person	Name: One-on-one Device Assistance Description: Erica, the Library Director, will provide one-on-one help for anyone who requests assistance with devices, the internet, computers, etc. Audience: General Public Mode: In-person		Name: Desktops and Laptops Available for Use Description: 2 desktop computers and 3 laptops are available for the general public to come and use; however, they are not able to check-out laptops. Audience: General Public Mode: In-person
GIAC Senior Program	301 W. Court St., Ithaca, NY 14850	https://cityofithacany.gov/338/Adult-Program			Name: "Tech Questions", office hours for Seniors hosted once a month by the GIAC youth tech educator	Name: Partner in Rochester facilitates computing classes 2-3 a year	Name: 15 desktops on site. Mac and PC
Gigi's Playhouse	223 Reynolds Road, Suite 55, Johnson City, NY 13790	https://gigisplayhouse.org/southern-tier-ny					Name: 8 chromebooks. Current: tutoring program and speech program, one on one math and literacy, pen pals, creating a book in canva; Name: future: career development

Programs Offered (as of 8/2026)

Organization name	Physical address of organization	Website for organization	Category: AFFORDABILITY, AVAILABILITY, ACCESSIBILITY	Category: ACCESSIBILITY OF PUBLIC RESOURCES AND SERVICES	Category: DIGITAL LITERACY	Category: PRIVACY AND CYBERSECURITY	Category: DEVICE AND DEVICE SUPPORT
Greater Ithaca Activities Center (GIAC)	301 W. Court St., Ithaca, NY 14850	https://www.cityofithacanv.gov/327/Greater-Ithaca-Activities-Center			Name: Adult Basic Education Description: Instruction in reading, mathematics, writing, and computer skills for students who require basic skill review. Audience: Adults Mode: In-person; Name: ESL Distance Education Description: English Speakers of Other Languages (ESL) are provided instruction in computer skills, amongst other skills. Audience: Adults who are ESL Mode: Virtual; Name: National External Diploma Program® (NEDP®) Description: NEDP® is an online, computer-based assessment program comprised of eight competency areas and one individual skill competency, including basic computer skills. However, they must have access to a computer and reliable internet service. Audience: Adults looking for an alternative to taking the GED. Mode: Virtual; Name: Cisco Networking Academy Description: The curriculum is strategically aligned with Industry-Recognized Certifications, preparing students to earn their CompTIA A+ and Cisco Certified Support Technician (CCST) Cybersecurity credentials before graduation. Audience: Students in the BOCES program Mode: In-person; Name: Digital Media Arts Description: The program blends traditional design principles, composition, color theory and layout and typography with advanced technical skills. Students use the high-tech digital design lab and photography and video production studios along with the latest professional software and equipment. Audience: Students in the BOCES program Mode: In-person	Name: Cisco Networking Academy Description: The curriculum is strategically aligned with Industry-Recognized Certifications, preparing students to earn their CompTIA A+ and Cisco Certified Support Technician (CCST) Cybersecurity credentials before graduation. Audience: Students in the BOCES program Mode: In-person	Name: for program registrants
Greater Southern Tier BOCES	Bush Campus 459 Philo Road, Elmira, NY 14903	https://www.gstboces.org/					
Greenwood Reading Center	2686 State Route 248, Greenwood, NY 14839	https://greenwood.stls.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.				
Groton Public Library	112 E. Cortland St., Groton, NY 13073	https://grotonpubliclibrary.net/	Name: Deliver Hotspots to people who are home-bound Description: This is currently a limited program but they are working on a grant to expand it. Audience: Library patrons who are home-bound. Mode: In-person; Name: Loan of Hotspots Description: The library has hotspots for patrons to borrow Audience: Library patrons. Mode: In-person; Name: Telehealth Laptop Description: 1 laptop that is available for patrons to borrow that will allow them to access Telehealth services (nothing else on the internet is available). Audience: Library Patrons Mode: In-person				
Guernsey Memorial Library	3 Court St., Norwich, NY 13815	https://guernseymemoriallibrary.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Libby and Overdrive Description: Libby and Overdrive offered through contract with 4CLS Audience: Patrons Mode: Virtual; Name: Staff assistance with one on one technology issues Description: Staff provide support for patron technology needs including using their personal devices. Audience: Patrons Mode: In-person; Name: CapTel phone Description: Captel phone for free local calls Audience: Patrons who are hard of hearing Mode: In-person			Name: Computer Access Description: 7 desktop computers are available for patron use. Audience: Patrons Mode: In-person
Hornell Public Library	64 Genesee St., Hornell, NY 14843	https://www.hornellpubliclibrary.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.				
Horseheads Free Library	405 S. Main St., Horseheads, NY 14845	https://www.chemunglibraries.org/hours-locations/horseheads	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Digital Collections and Subscriptions Description: Libby, Ground News, JobNow, Kanopy, Mango Languages and ASL Inside, Medline Plus, NOVELny, Peterson's Test and Career Prep. Audience: Library patrons Mode: In-Person, Virtual	Name: 3-D Printing Basics Description: Class to explain the fundamentals of 3-D printing technology Audience: Individuals interested in learning new technology Mode: In-person		
Howard Public Library	3607 County Route 70A, Hornell, NY 14843	https://howard.stls.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Library system digital collections and subscriptions. Description: Libby, StarCat, Ground News, JobNow, Kanopy, Mango Languages and ASL Inside, Medline Plus, NOVELny, Peterson's Test and Career Prep. Audience: Library patrons. Mode: In-Person, Virtual			
IHS (Institute for Human Services)	1 Holly Hill Lane, Bath, NY 14810	https://www.ihonet.org	Name: Supportive housing services Description: Provides housing and supportive services to individuals and families experiencing homelessness or housing instability. Audience: Unhoused and low-income individuals. Mode: In-person	Name: Case management and support services Description: Provides assistance accessing benefits, housing resources, employment supports, healthcare, and community services. Audience: Program participants and community members in need of support services. Mode: In-Person	Name: Employment and independent living support Description: Staff assist participants with accessing online resources, completing forms, applying for services, and navigating employment-related systems. Audience: Individuals seeking housing, employment, and community supports. Mode: In-person		Name: Client computer access Description: access to computers and technology needed to complete applications, search for employment, and access services. Audience: Program participants. Mode: In-person

Programs Offered (as of 8/2026)

Organization name	Physical address of organization	Website for organization	Category: AFFORDABILITY, AVAILABILITY, ACCESSIBILITY	Category: ACCESSIBILITY OF PUBLIC RESOURCES AND SERVICES	Category: DIGITAL LITERACY	Category: PRIVACY AND CYBERSECURITY	Category: DEVICE AND DEVICE SUPPORT
Ithaca Housing Authority	800 S. Plain St., Ithaca, NY 14850	https://ithacaha.com		Name: UserWay Website Accessibility Widget Description: The Widget offers user-triggered enhancements that allow visitors to improve the accessibility of the site. These features will, when selected, increase font size, pause animations, change color contrast, and more. People can choose combinations that suit their needs. Audience: Anyone visiting their website Mode: Virtual; Name: Automated Remediation Technology (ART) Description: it improves accessibility for all site visitors regardless of ability by deploying remediation capabilities such as (not a complete list): Images and other non-text elements have alternative text associated with them when required; Keyboard navigation is improved with aids such as focus indication and skip links Audience: Anyone visiting their website Mode: Virtual			
Ithaca Youth Bureau	1 James L. Gibbs Drive, Ithaca, NY 14850	https://www.ithacayouthbureau.org		Name: YES - Help with Online Applications Description: Students part of YES can receive help with applying to jobs online. Audience: Youth in YES Mode: In-person, Virtual			
Jasper Free Library	3807 Preacher Road, Jasper, NY 14855	https://jasper.stls.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.				
Lansing Community Library	27 Auburn Road, Lansing, NY 14882	https://lansinglibrary.org	Name: Free WiFi Description: This is an unsecured WiFi network that is available during regular library hours. People can access the internet from the parking lot as well. Audience: Anyone within range Mode: In-person; Name: Loan of Hotspots Description: The Lansing Community Library loans mobile hotspot kits so your household can access the internet from home or on the go. Only one kit can be borrowed per household. Audience: 18+ Lansing library card holders Mode: In-Person	Name: Libby Description: Borrow ebooks, audiobooks, and magazines to read on your phone or tablet using the Libby app by OverDrive. Audience: Library card holders Mode: Virtual; Name: TumbleBook Library Description: An online collection of animated, talking books that are created from existing books. TumbleBook Library also includes puzzles, games and quizzes and a collection of books in foreign languages. The entire site can also be viewed in Spanish and French. Audience: Library card holders Mode: Virtual; Name: Mango Languages Description: A personalized, adaptive-language learning experience that provides the tools and guidance you need to expand your language skills wherever and however you learn best. Over 70 languages to choose from! Audience: The public Mode: Virtual; Name: HeritageQuest® Online Description: a comprehensive treasury of American genealogical sources—rich in unique primary sources, local and family histories, convenient research guides, interactive census maps, and more. Audience: The public Mode: Virtual			Name: Desktop Computers with high speed internet Description: The library currently has four public computer stations with high-speed internet available. The computers are also equipped with Microsoft Word, Excel, and PowerPoint. Computer sessions are limited to 60 minutes are offered on a first-come, first-served basis. Staff is not able to renew sessions Audience: Library card holders Mode: In-person
Lifelong	119 Court St., Ithaca NY 14850	https://tclifelong.org			Name: AI classes offered on site - taught by AI professionals Audience: age 50+ members Mode: In-person; Name: Basic Internet Classes taught on site by TCPL Library staff Audience: 50+ members Mode: In-person, Mode: In-person	Name: Tuesday / Thursday one on one assistance	Name: Technology Troubleshooting. 1 on 1 appointments with Charlie Young Audience: age 50+ members Mode: In-person
Lifespan of Greater Rochester	1900 S. Clinton Ave., Rochester, NY 14618	https://www.lifespan-roch.org		Name: Information and referral to public resources Description: Benefits navigation for aging adults, caregivers, people with disabilities, veterans, and other populations needing long-term services and supports. Audience: Aging adults and caregivers; people with disabilities Mode: In-Person, Virtual			
Lisle Free Library	8998 Main St., Lisle, NY 13797	https://libraries.4cls.org/lisle	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Staff member support for accessing online service Description: As needed, provide troubleshooting Audience: Seniors Mode: In-person	Name: Staff member supports as needed on site and over the phone Description: Staff asked by one patron how to add app on phone (Dunkin Doughnuts), helped patron sign up for deer license, there's no place else for them to go especially if they don't have family in the area. Audience: Seniors Mode: In-person, Virtual		Name: Computer Access Description: 3 Desktop computers on site and staff member helps people use these computers as well as personal devices Audience: Patrons Mode: In-person
Literacy Volunteers of Broome County	185 Court St., Binghamton, NY 13901	https://broometioalliteracy.org	Broadband is offered by host organization (public library)		Name: BASIC COMPUTER SKILLS + Q and A Audience: 18+ Mode: In-person; Name: BROOME TIOGA WORKFORCE COHORTS for COMPUTER SKILLS Audience: 18+ workforce participants needing basic computer skills Mode: In-person	Name: included in computer class, individual covered by tutor	
Literacy Volunteers of Chemung and Schuyler Counties	650 Baldwin St., Elmira, NY 14901	https://www.cseop.org/literacy-volunteers	Name: Use of Shared Computer Lab with wifi for programs Audience: 16+ Mode: In-person		Name: Digital Literacy Audience: 16+ Mode: In-person		
Louise Adelia Read Memorial Library	104 Read St., Hancock, NY 13783	https://libraries.4cls.org/hancock	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Assistive Technology Devices Description: Abaddon Rainbow to magnify documents in addition to reading glasses and magnifying glasses for patrons to borrow. Audience: Patrons Mode: In-person	Name: One-on-one technical assistance as needed Description: Staff provide assistance related to technology needs including support with personal devices. Audience: Patrons Mode: In-person		Name: Computer Access Description: Seven desktop computers are available for patron use Audience: Patrons Mode: In-person

Programs Offered (as of 8/2026)

Organization name	Physical address of organization	Website for organization	Category: AFFORDABILITY, AVAILABILITY, ACCESSIBILITY	Category: ACCESSIBILITY OF PUBLIC RESOURCES AND SERVICES	Category: DIGITAL LITERACY	Category: PRIVACY AND CYBERSECURITY	Category: DEVICE AND DEVICE SUPPORT
Mary Wilcox Memorial Library	2630 Main St., Whitney Point, NY 13862	https://www.marywilcoxlibrary.com	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Assistive Magnifiers Description: Assistive Magnifiers are currently just available on site but working to make borrowable Audience: Visually-impaired individuals Mode: In-person	Name: Northern Broome Senior Digital Literacy Initiative Description: Stephanie leads bi-weekly classes on Wednesday for 1 hour at Senior Center through partnership with Northern Broome CARES Audience: Seniors Mode: In-person; Name: Onsite Digital Literacy Support Description: Stephanie helps patrons navigate internet and walks patrons through online process for online licenses or downloading both with own personal devices and with library computers Audience: General Mode: In-person		Name: Computer Access Description: 3 chromebooks and 3 desktop computers Audience: General Mode: In-person
Masonville Branch Library	15565 State Highway 8, Masonville, NY 13804	https://www.sidneylibrary.org/index.php/branches/	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) plus Comics Plus Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual	Name: Free One-on-One Tech Assistance Description: Device troubleshooting or help with digital tasks, on a walk-in or by appointment basis with a library staff member or volunteer. Audience: General public Mode: In-person		Name: Computer Access Description: 2 desktop computers are available for patron use during library hours. Audience: Patrons Mode: In-person
Montour Falls Memorial Library	406 W. Main St., Montour Falls, NY 14865	https://montourfallslibrary.org	Name: Free WiFi Description: On premises and extends beyond building, across Main Street and down the street to the corner of West Main. Audience: General public Mode: In-person; Name: Hot spot checkout Description: Loan of hot spot to library patrons over age 18, must have permanent address and library card is older than 6 months. Audience: Library patrons over age 18, must have permanent address and library card is older than 6 months. Mode: In-Person; Name: Broadband Affordability sign-up assistance Description: By appointment, library staff will offer guidance about signing up for services. Audience: General public Mode: In-Person	Name: Subscription services: Job Now, Ground News, Libby, Kanopy, Mango Languages. Description: Access to subscription news, magazines, entertainment. Audience: Library card holders with an email address. Mode: In-Person, Virtual; Name: Novel New York Description: Access to e-resources, such as encyclopedias, Gale legal forms, Peterson's test prep. Audience: Available to all New York residents. Users must verify their location once on each device. Mode: In-person, Virtual; Name: Assistance with assistance with use of online public resources & services Description: One on one by appointment. Audience: General public, though some services might require library membership. Mode: In-person; Name: Line readers Description: Available for use at the library and to check out Audience: Low-vision, visually impaired and dyslexic patrons. Mode: In-person; Name: Physical and digital audiobooks Mode: In-person; The Libby app has accessibility options. Virtual. The library also does curb-side pickup by appointment. In-person. Line readers can be loaned, but the intention was to give them out. TEBDL - talking library Braille device to lend out (need staff training for that)	Name: "Tech Support" sessions Description: One-on-one sessions with library staff, by appointment. Audience: General public, except for assistance with programs that require a library card, such as Libby. Ages vary, but predominantly seniors. Mode: In-person	Name: Tech support. Description: One-one one assistance by appointment with guidance about digital security. Audience: General public, unless a program that requires a library card. Mode: In-person	Name: Computer access Description: Two desktops and a laptop. First-come, first-serve, if all in use, time is limited to 15 minutes. Audience: General public, no sign-in or library card required. Mode: In-person; Name: Hot spot loan Mode: In-person
Moore Memorial Library	59 Genesee St., Greene, NY 13778-1298	http://www.greenenylibrary.org/	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) plus Comics Plus Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual	Name: Tech Workshops Description: Library hosts occasional workshops such as "CONVERSATIONS ABOUT AI" that occurred on Saturday, February 28, 2026 from 10am-12pm. Audience: General public Mode: In-person; Name: Free One-on-One Tech Assistance Description: Library staff provide assistance with personal laptop, cell phone or tablet during the phone or during Wednesday Office Hours from 10am-12pm. Audience: General public Mode: In-person		Name: Public Computer Lab Description: Computer lab has 8 desktop computers, printing, and scanning services as well as 1:1 tech support. Audience: Patrons Mode: In-person
Mozaic	1521 Clark Street Road, Auburn, NY 13021	https://www.mozaic.org			Name: Center for Lifelong Learning, Penn Yan - Technology activities Description: Technology-related activities for people using their services. Audience: People in the Mozaic community Mode: In-person; Name: Lifestyles at 182 North Street, Auburn - Computer Skills Description: Computer skills classes for people in the community. Audience: Mozaic community members Mode: In-person; Name: Center for Community, Arts, and Technology - Program Description: Technology and gaming classes for those who are tech savvy or for a person who wants to learn more about computers, 3D printing, computer skills, digital art. In the gaming classes participants can use their interest in video games to socialize, meet new people, and share their skills with others to help enhance the gaming experience for all! Audience: Members of Mozaic Mode: In-person		
New Berlin Library	15 S. Main St., New Berlin, NY 13411	https://libraries.4cls.org/newberlin	Name: Free WiFi Description: Free wifi access available 24 hours a day, 7 days a week. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Assistive Technology Description: Patrons can use Handheld magnifiers, braille books, deaf assistance books while on site Audience: patrons Mode: In-person	Name: Individual assistance with tech needs Description: Staff answer tech questions as needed on a one-on-one basis. Audience: patrons Mode: In-person		Name: Computer access Description: 3 Desktop computers, 1 laptop computer, 2 children's tablets Audience: patrons Mode: In-person
Newfield Public Library	198 Main St., Newfield, NY 14867	https://newfieldpubliclibrary.org	Name: Free WiFi Description: The library provides WiFi for those within range. Audience: Patrons within range Mode: In-person	Name: Libby Description: Borrow ebooks, audiobooks, and magazines to read on your phone or tablet using the Libby app by OverDrive. Audience: Library card holders Mode: Virtual;			Name: Desktops Available for Use Description: 5 desktop computers are available for use. Audience: General Public Mode: In-person

Programs Offered (as of 8/2026)

Organization name	Physical address of organization	Website for organization	Category: AFFORDABILITY, AVAILABILITY, ACCESSIBILITY	Category: ACCESSIBILITY OF PUBLIC RESOURCES AND SERVICES	Category: DIGITAL LITERACY	Category: PRIVACY AND CYBERSECURITY	Category: DEVICE AND DEVICE SUPPORT
Nineveh Public Library	3029 State Route 7, Nineveh, NY 13813	https://ninevehpubliclibrary.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) plus Comics Plus Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Tech Talk Description: Once a month, one-hour support (community volunteer is husband of the director) Audience: Older adults who generally come in with questions about using their smart phones, accessing emails, and filling out government forms Mode: In-person; Name: NVDA Screen Reader Description: Program on the computer Audience: Has not seemed to be utilized Mode: In-person	Name: Tech Talk (see category 2)		Name: Computer Access Description: 3 computers available to patrons on site only Audience: general Mode: In-person; Name: Staff troubleshoot tech questions for patrons Description: Jennifer shared that her neighbor came in because he had used up all of his bandwidth at home. He came to the library to get on email but because he was using a different computer, he needed help logging in to Google with 2 factor verification and passwords. Audience: At this library its primarily seniors Mode: In-person
NoMa Community Center	30 Main St., Binghamton, NY 13905	https://www.northofmain.org	name: hi speed internet on site				Name: 6 dell laptops on site for community use; 10 tablets for digital arts programs
Northern Broome Senior Center	12 Strongs Place, Whitney Point, NY 13862	https://broomecountyny.gov/senior/scc/northern-broome	Name: Free WiFi Description: Wifi during open hours Audience: seniors Mode: In-person		Name: Digital Literacy Initiative Description: In partnership with Mary Wilcox Library, the Digital Literacy Initiative offers classes on the 1st and 3rd Wednesdays of the month. Audience: Seniors Mode: In-person		
NY Connects	351 W. Church St., Elmira, NY 14901	https://aimcil.com	Name: Free WiFi Description: On premises. Audience: Jobseekers Mode: In-person.				
Open Doors English: The Julie Rudd Coulombe Language Program	315 N. Cayuga St., 3rd Floor, Ithaca, NY 14850	https://opendoorsenglish.org			Name: One on one assistance, case by case basis Audience: adult members Mode: In-person		Name: 10 laptops on site. Can be loaned out to students who need it for a class or something immediate. Mode: In-person
Otsego Northern Catskills BOCES Northern Catskills Occupational Center	2020 Jump Brook Road, Grand Gorge, NY 12434	https://www.oncboces.org/o/onc/page/ncoc			Name: Visual Arts Communication & Technology Description: This program supports older high school students and adults interested in art, graphics, and computers with advanced technology as the foundation of the courses. Audience: Older high school students and young adults Mode: In-person		
Otselc Valley Library	125 County Road 13A, South Otselc, NY 13155	https://www.otselcvalleypubliclibrary.com	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: One on One Assistance Description: We have 2 staff onsite who are available to help on an as needed basis with any needs that arise. Audience: patrons Mode: In-person			Name: Computer Access Description: 4 Desktop computers available for patron usage Audience: patrons Mode: In-person
Oxford Memorial Library	8 Fort Hill Park, Oxford, NY 13830	https://www.oxfordmemoriallibrary.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Handheld Magnifiers Description: Patrons can borrow handheld magnifiers to support visibility of content. Audience: Patrons Mode: In-person	Name: One-on-one technology assistance as needed Description: Library staff support patrons with navigating the internet on library computers as well as personal devices. Audience: Patrons Mode: In-person		Name: Computer Access Description: Oxford Library provides 3 desktop computers for personal use and 1 desktop computer to access the 4 County Library System online catalogue. Audience: Patrons Mode: In-person
Prattsburgh Free Library	26 S. Main St., Prattsburgh, NY 14873	https://prattsburghfreelibrary.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Library digital collections and resources. Description: Through STLS: Libby, NOVELny databases, JobNow career assistance, Peterson's Test Prep resources. Audience: Library patrons. Mode: In-Person, Virtual	Name: One-on-one support Description: Individual assistance with digital content and devices. Audience: General public and library patrons. Mode: In-person		
Pro-Action of Steuben and Yates, Inc.	117 E. Steuben St., Bath, NY 14810	https://proactioninc.org	Name: Community services and resource navigation Description: Provides information, referrals, and assistance connecting individuals and families with community resources and support programs. Audience: Low-income households and community members seeking assistance. Mode: In-person, Virtual	Name: Community action programs Description: Assists individuals and families in accessing services, benefits, and community resources, including online applications and referrals. Audience: Low-income households, families, seniors, and rural residents. Mode: In-Person, Virtual	Name: Client support and service navigation Description: Staff assist participants in accessing information, completing forms, and navigating online resources required for services and benefits. Audience: Program participants and community members. Mode: In-person		
Pulteney Free Library	9224 County Route 74, Pulteney, NY 14874	https://pulteney.org	Name: Free wifi Description: Free wifi on premises, extending to parking lot, patio, and portico. Audience: General public. Mode: In-person	Name: Southern Tier Library System Digital Resources Description: StarCat, Libby, Ground News, JobNow, Kanopy, Mango Languages and ASL Inside, Medline Plus, NOVELny, Peterson's Test and Career Prep. Audience: Library patrons. Mode: In-Person, Virtual	Name: One-on-One Tech Assistance Description: Device troubleshooting or help with digital tasks, on a walk-in or by appointment basis with a library staff member or volunteer. Audience: General public Mode: In-person		Name: Computer Access Description: Two desktop computers and a laptop are available for public use within the library. Audience: General public. Mode: In-person
Roxbury Library Association	53742 State Highway 30, Roxbury, NY 12474	https://libraries.4cls.org/roxbury	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual	Name: Technical Assistance as needed Description: Library staff provide technical assistance and support with library resources as well as personal devices as needed for patrons Audience: patrons Mode: In-person		Name: Computer Access Description: The library provides four desktop computers for patron use. Audience: patrons Mode: In-person
Schuyler County Office for the Aging	323 Owego St., Unit 7, Montour Falls, NY 14865	https://www.schuylercountyny.gov/157/Office-for-the-Aging	Name: Free WiFi Description: On premises. Audience: Clients, visitors. Mode: In-person.				
Sherburne Connect	15 W. State St., Sherburne, NY 13460	https://www.sherburnefiber.com	Name: Sherburne Fiber Description: Community-Owned Fiber Optic Infrastructure Audience: Residents of Sherburne Mode: Virtual				
Sherburne Public Library	2 E. State St., Sherburne, NY 13460	https://sherburnelibraryny.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) plus Hoopla Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Staff provide 1-on-1 support Description: One-on-one tech help by appointment as needed including help with personal devices. Audience: patrons Mode: In-person			Name: Computer Access Description: 6 desktop computers offered on site Audience: patrons Mode: In-person

Programs Offered (as of 8/2026)

Organization name	Physical address of organization	Website for organization	Category: AFFORDABILITY, AVAILABILITY, ACCESSIBILITY	Category: ACCESSIBILITY OF PUBLIC RESOURCES AND SERVICES	Category: DIGITAL LITERACY	Category: PRIVACY AND CYBERSECURITY	Category: DEVICE AND DEVICE SUPPORT
Sidney Memorial Public Library	8 River St., Sidney, NY 13838	https://www.sidneylibrary.org/	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) plus Comics Plus Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual	Name: Free Tech Workshops Description: Library staff host ongoing workshops (currently every Wednesday at 2pm) on topics such as Microsoft Word or Excel. Audience: General public Mode: In-person ; Name: Free One-on-One Tech Assistance Description: Device troubleshooting or help with digital tasks, on a walk-in or by appointment basis with a library staff member or volunteer. Audience: General public Mode: In-person		Name: Public Computing Center Description: The Public Computing Center is located downstairs in the library and equipped with several laptops, iPads, Android Tablets, Drawing Tablets, eReaders, a Smartboard, VR headsets, and a 3D printer. Audience: Patrons Mode: In-person
Skene Memorial Library	1017 Main St., Fleischmanns, NY 12430	https://www.skenelib.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual	Name: One-on-one Technology Assistance Description: Volunteers and staff provide as needed support with technology. Audience: Patrons Mode: In-person; Name: One-on-one Technology Assistance Description: Volunteers and staff provide as needed support with technology. Audience: Patrons Mode: In-person		Name: Computer Access Description: Four desktop computers are available to the public Audience: Patrons Mode: In-person
Smyrna Public Library	7 E. Main St., Smyrna, NY 13464	https://libraries.4cls.org/smyrna/wp	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Assistive Technology Description: One lighted magnifier that can be loaned out Audience: patrons Mode: In-person	Name: One-on-one technology assistance Description: One-on-one technology assistance for patrons Audience: patrons Mode: In-person		Name: Computer Access Description: 3 brand new desktop computers and 1 tablet. Printer also available. Audience: patrons Mode: In-person
South New Berlin Free Library	3320 State Highway 8, South New Berlin, NY 13843	https://libraries.4cls.org/southnewberlin	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual			Name: Computer Access Description: 2 desktop computers available Audience: patrons Mode: In-person
Southeast Steuben County Library	300 Nasser Civic Center Plaza, Suite 101, Corning, NY 14830	https://sscllibrary.org	Name: Free WiFi Description: Free 24/7 wifi, extended. Audience: Everyone Mode: In-person; Name: Hot-spot lending Description: Patrons may check out hot-spots for personal use to access wifi outside the library's extended range. Audience: Library patrons Mode: In-Person; Name: Bridge to Hope (partnership)		Name: one on one appointments		Name: loan of chromebooks + hotpots (partner: institute of museum library services) Description: 15 chromebooks and 5 hotspots
Southern Tier Network	88 E. Tioga Ave., Corning, NY 14830	https://southerntiernetwork.org	Name: Southern Tier Network Broadband Description: Affordable open-access broadband service Audience: Within the program area. Mode: In-person, Virtual				
Southside Community Center	305 S. Plain St., Ithaca, NY 14850	https://www.sspride.org			Name: Creative computing with Teens and Pre-teens - they do coding, music, media, design, etc Mode: In-person	Name: Privacy and Security with teens and pre-teens	Name: Two computer labs - a media studio and a general lab
Southworth Library Association	24 W. Main St., Dryden, NY 13053	https://southworthlibrary.org	Name: Free WiFi Description: The library provides free, open-network WiFi for those on the premises. It is available 24/7 and is accessible inside and in the parking lot Audience: Library patrons within range Mode: In-person; Name: Loan of Hotspots Description: The library provides hotspots for patrons to check out of the library. Audience: Library patrons with a library card Mode: In-Person	Name: Accessibility Computer Description: Computer for use in the library with a larger mouse, software for people who are vision-impaired, and headsets for people who are hard of hearing.	Name: Librarians provide individual digital literacy assistance Description: Librarians and other staff will provide individual technology-related assistance for those who seek it. Audience: The public/anyone who seeks help Mode: In-person		Name: Desktops for use in library Description: There are desktops in the library for patrons to use. Audience: Patrons Mode: In-person; Name: Staff help with device troubleshooting Description: Patrons can ask a librarian for help and they will try to provide them with assistance. Audience: Patrons Mode: In-person
Spencer Library	41 N. Main St., Spencer, NY 14863	https://spencemylibrary.org		Name: FLLS Online Subscription Services Description: Access to online subscription services through the FLLS website. Audience: Library cardholders Mode: Virtual; Name: Assistive Technology through FLLS website Description: Access to assistive tech services, including audiobooks, ebooks, and ebook readers, through access with their library card. Audience: Library cardholders Mode: Virtual			Name: Computers Description: Computers are available for use Audience: The public Mode: In-person
Springbrook Community Connections	110 W State, Ithaca, NY 13450	https://springbrookconnections.org		Name: Services for Individuals with Intellectual Disabilities Description: Services for adults and children with intellectual disabilities, including help with technology. Audience: Adults and children with intellectual disabilities Mode: In-Person			
Stamford Library	117 Main St., Stamford, NY 12167	https://stamfordlibraryny.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person; Name: Hotspots Description: Stamford Library had provided hotspots as part of a Telehealth kit through a Southern Tier organization and they have recently been able to separate the hotspot from the kit so that patrons can check it out. Audience: Patrons Mode: In-Person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) plus Comics Plus Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Handheld magnifiers Description: Two handheld magnifiers are available for use on site. Audience: Patrons Mode: In-Person	Name: One-on-one technical assistance as needed Description: Staff provide support for patrons related to technology and internet use. Audience: Patrons Mode: In-person	Name: Computer Access Description: Patrons can utilize 4 desktop computers as well as 1 laptop computer for loan. Audience: Patrons Mode: In-person; Name: Loan of Tony boxes Description: Tony boxes are devices geared towards younger children that can play audiobooks or songs. Audience: Younger patrons Mode: In-person	
Steele Memorial Library	101 E. Church St., Elmira, NY 14901	https://www.chemunglibraries.org/hours-locations/steele	Name: Free public Wi-Fi available Audience: anyone Mode: In-person; Name: Loan of hotspots Audience: card holder Mode: In-Person	Name: online databases and digital resources via the library website; Name: Udemmy online learning platform Audience: card holders Mode: Virtual; Name: one-on-one technology help appointments Mode: In-person; Name: Support for basic computer use, internet navigation, and accessing online services Mode: In-person	Name: Scheduled technology classes offered Mode: In-person; Name: * Makerspace classes and workshops offered by library staff Mode: In-person		Name: Public desktop computers available Mode: In-person; Name: Individualized assistance with using computers, software, and digital tools provided through tech help appointments
Steuben County Social Services	3 E. Pulteney Square, Bath, NY 14810	https://www.steubencountyny.gov/364/Social-Services					
SUNY Broome Community College Library	907 Front St., Binghamton, NY 13905	https://sunybroome.edu					Name: Device Support Audience: students
SUNY Broome Community College Workforce	907 Front St. Binghamton, New York 13905	https://sunybroome.edu/careers-workforce/workforce-development		Name: referrals to accessibility resource office.; Name: PDs for faculty on how to make resources more accessible	Name: Basic Computer Skills Description: continuing education		

Programs Offered (as of 8/2026)

Organization name	Physical address of organization	Website for organization	Category: AFFORDABILITY, AVAILABILITY, ACCESSIBILITY	Category: ACCESSIBILITY OF PUBLIC RESOURCES AND SERVICES	Category: DIGITAL LITERACY	Category: PRIVACY AND CYBERSECURITY	Category: DEVICE AND DEVICE SUPPORT
Tappan-Spaulling Memorial Library	6 Rock St., Newark Valley, NY 13811	https://tsmlibrary.org		Name: Libby Description: Borrow ebooks, audiobooks, and magazines to read on your phone or tablet using the Libby app by OverDrive. Audience: Library card holders Mode: Virtual; Name: TumbleBooks Description: An online collection of animated, talking books that are created from existing books. TumbleBook Library also includes puzzles, games and quizzes and a collection of books in foreign languages. The entire site can also be viewed in Spanish and French. Audience: Library Card holders Mode: Virtual; Name: Mango Languages Description: A personalized, adaptive-language learning experience that provides the tools and guidance you need to expand your language skills wherever and however you learn best. Over 70 languages to choose from! Audience: The public Mode: Virtual			
Teen Transitional Living Program at Catholic Charities of Broome County	232 Main St., Binghamton, NY 13905	https://www.catholiccharitiesbc.org	Name: Wifi in temporary housing. One on one support to getting cell phone plans through medicaid		Name: Individual assistance applying for anything online - education services, transport, jobs etc		Name: there are computers in their temporary housing but most use phones; Name: one on one assistance getting devices through medicaid or laptops if they are going to college as their next step
The Hub - Village at Ithaca	317 N. Plain St., Ithaca, NY 14850	https://villageatithaca.org			Name: Staff help their youth fill out forms for jobs, housing etc Mode: In-person	Mode: In-person	Name: They have some devices. Especially for gaming. Youth have chromebooks through school. Mode: In-person
The Learning Web	320 W. Buffalo St., Suite 2, Ithaca, NY 14850	https://learning-web.org	Name: wifi at Drop in center; Name: Cell phone plans with limited number of minutes, especially for youth who are parenting or fleeing domestic violence.		Name: one on one support with search for resources, job apps, online forms, zoom support, Name: Basic Computer Class with Literacy Volunteers of Broome-Tioga Counties, Inc. Description: Free class teaching basic computer skills, including understanding computer equipment, email accounts, and Microsoft Office. Walk-ins are welcome. Class meets on the 4th Friday of each month (subject to change). Audience: General public Mode: In-person	Name: Staff are trained for one on one support with internet safety; Name: Agency uses HMIS Housing Management Information System to gather analyze and protect data of youth served	Name: Laptops are donated but youth don't have internet so phones are more useful; Name: Support getting phones for youth
Tioga Opportunities, Inc.	9 Sheldon Guile Blvd., Owego, NY 13827	https://tiogaopp.org					
Tompkins Cortland Community College, Workforce Development	170 North St., Main Campus - 202, Dryden, NY 13053	https://www.tompkinscortland.edu/node/387	Name: Free WiFi Description: Free WiFi that community members can connect to as a guest. Audience: Community members on campus Mode: In-person				Name: Desktop computers available in library Description: Library has desktop computers primarily for students but also available for community members. Audience: Primarily TC3 students and a few community members Mode: In-person
Tompkins County Public Library	101 E. Green St., Ithaca, NY 14850	https://www.tcpl.org	Name: Loan of Hotspots Description: 3 hotspots tmobile (started with 14) Audience: check out Mode: In-person	Name: Library of Things Description: includes hotspots and magnifying glass, reader glasses; Name: screen reading software added recently to computer	Name: Digital Learn (partner on curriculum design) . Internet Basics; Email Basics; CyberSecurity Basics; Video Conferencing Basics; Teaching Android and iOS Devices Mode: In-person; Name: Libby for eBooks; Hoopla eBooks and video; Kanopy (video streaming) Mode: In-person; Name: VITA (Online tax Assistance for people making under 70k); Name: Sign up for one on one tech assistance	Name: Deepfreeze installed - after someone signs out restores computer to the beginning of the day; Name: Law enforcement inquiries go to director	Name: 3 dedicated classrooms, internet workstations among the stacks; separate rooms for adults; children; and teens
Tompkins Learning Partners	124 W. Buffalo St., Ithaca, NY 14850	https://tlpartners.org	Name: Free wifi on site for people enrolled in programs		Name: Referrals to Northstar online courses + tutoring;	Name: One on one support with breeched data	Name: 3 desktop computers, 1 printer, 2 laptops, 2 tablets for use on site.
Tompkins Workforce							
Tompkins Workforce NY + Career Center	171 E. MLK St., Suite 241, Ithaca, NY 14850	https://www.tompkinscountynyny.gov/All-Departments/Workforce-Development	Name: Free WiFi Description: Workforce Development has a resource room that provides access to the internet, available for walk-ins without an appointment. Audience: The public, while on-site. Mode: In-person	Name: Adaptive Technology Description: Their Resource Room is equipped with adaptive technology to accommodate a range of disabilities. Audience: The Public Mode: In-person	Name: Job Search Academy Courses Description: Virtual courses/workshops delivered through a partnership with Indeed, with content including utilizing AI for job search/resume building, using Indeed for job search and applications. Audience: Whoever needs these services Mode: Virtual	Name: Cybersecurity Course Description: Free access to online Coursera courses, including a dedicated track in Cybersecurity. Audience: Unemployed or underemployed individuals aged 18+ Mode: Virtual	Name: Computers and Printer Access Description: There is a Resource Room with internet-enabled computers and printers for people to work on, search for, and apply to jobs. They are also able to print out applications, resumes, and/or cover letters. The computers include built-in adaptive technology resources. Audience: People seeking employment Mode: In-person
Tompkins-Seneca-Tioga Board of Cooperative Educational Services (BOCES)	555 Warren Road, Ithaca, NY 14850	https://www.tsiboces.org		Name: Assistive technology for communication and behavior Description: TST Boces provides Assistive technology for communication and behavior for students. Audience: Students with accessibility needs Mode: In-Person, Virtual; Name: Assistive Tech Evaluations Description: They provide expert evaluations to determine the best assistive technology solutions for students. Audience: educators, families, and students Mode: In-person; Name: School Library System Description: The mission of the Tompkins-Seneca-Tioga School Library System, a consortium of member school libraries, is to coordinate resource sharing and library services, to offer integrated technology systems and technology support, to provide professional development and training to member librarians and library staff that enable them to better serve their patrons, and to promote access to information and ideas through its membership in the statewide library network. Audience: students Mode: Virtual	Name: Computer Technology course Description: Students will learn the skills necessary to work in the fields of information technology and computer network design and management. Audience: TST Boces Students Mode: In-person; Name: Digital Media course Description: Students will experience an overview of graphic design, video production, game design, and animation. Topics of study include: graphic design, digital photography, digital video production, 2D and 3D animation techniques, and video game design. Audience: TST Boces students Mode: In-person; Name: P-TECH Academy Description: P-TECH is a six-year program offered by TST BOCES centered on science, technology, engineering, arts, math (STEAM) and social justice education that prepares students for careers in seven approved pathways to careers in tech. Audience: Starts at grade 9, goes through grade 12 Mode: In-person; Name: Model Schools Description: Helps educators integrate technology into their classrooms in ways that promote meaningful and effective teaching and learning. Audience: Educators Mode: In-person, Virtual		Name: Library of Things Device Lending Description: Schools/programs are able to borrow multiple items, including tablets, iPads, and virtual reality devices. Audience: Schools/teachers Mode: In-person

Programs Offered (as of 8/2026)

Organization name	Physical address of organization	Website for organization	Category: AFFORDABILITY, AVAILABILITY, ACCESSIBILITY	Category: ACCESSIBILITY OF PUBLIC RESOURCES AND SERVICES	Category: DIGITAL LITERACY	Category: PRIVACY AND CYBERSECURITY	Category: DEVICE AND DEVICE SUPPORT
Ulysses Philomathic Library	74 E. Main St., Trumansburg, NY 14886	https://www.trumansburglibrary.org	Name: Free WiFi Description: The library provides free wireless internet access, 24 hours per day, 7 days a week. Wireless printing is not yet available. Audience: Library Patrons Mode: In-person	Name: Libby Description: Online app to read ebooks and listen to audiobooks. Audience: Library cardholders Mode: Virtual; Name: Online magazines Description: Access to many online magazines. Audience: Library Cardholders Mode: Virtual; Name: Kanopy Description: Online video/movie streaming service. Audience: Library cardholders Mode: Virtual; Name: Audiobooks Description: Access to audiobooks via CDs, Playaways, or digital books through OverDrive or Libby. Audience: Library cardholders Mode: In-person, Virtual; Name: eBooks Description: Access to eBooks if patrons have trouble reading printed books, where they can adjust font size and also use a screen reader. Audience: library cardholders Mode: Virtual; Name: Bookshare Descriptions: This online library offers thousands of digital books and periodicals in accessible formats to people who cannot use standard print materials. Audience: library cardholders Mode: Virtual; Name: Choice Magazine Listening Description: This service provides recorded tapes of many current magazine and newspaper articles for free. Content is drawn from popular magazines. Audience: For individuals who qualify for the New York State Talking Books and Braille Library. Mode: Virtual; Name: Described and Captioned Media Program Description: This program provides free loans of captioned and described educational media to K to 12 students who are blind, visually impaired, deaf, hard of hearing, or deaf-blind. Members can watch streaming media content online, or can request postage-paid DVDs by mail. Audience: Membership is free to qualified students, family members, teachers and other professionals. U.S. Department of Education-funded. Mode: Virtual; Name: Open Library Description: This organization offers 1 million+ books in DAISY format for people with print disabilities, including many contemporary titles. The books can be freely downloaded to devices that translate the text and read it aloud. Audience: A United States resident with print disabilities just has to register with the Library of Congress's National Library Service (NLS). 1-800-424-8567.; Name: Tiflonexos Description: A digital library of Spanish materials for people who cannot use print materials due to blindness or a physical disability. Membership is free (small donation requested for regular users). Audience: Patrons Mode: Virtual	Name: 1 on 1 Tech Help Description: Program to help people use the Libby app, sign up for a Kanopy account, or get general technology questions answered by the library Tech Volunteer. Audience: Adults Mode: In-person		Name: PC for public use Description: The library has 8 computers available for public use. Sessions are 30 minutes long but if there is no one waiting, users can extend their time for up to 4 hrs a day. Audience: Individuals with a library card but if they don't have one, they can request a guest pass Mode: In-person
United Way (funder, not direct service)	313 N. Aurora St., Ithaca, NY 14850	https://uwayc.org					
Van Etten Library	6 Gee St., Van Etten, NY 14889	https://www.chemunglibraries.org/hours-locations/van-etten	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Digital collections and subscriptions Description: Libby, hoopla, Kanopy, and Mango. Audience: Library patrons and visitors. Mode: In-Person, Virtual	Mode: In-person		Mode: In-person
Varna Community Association	943 Dryden Road, Ithaca, NY 14850	https://www.varnacomunityassociation.org	Name: Free WiFi Description: WiFi is free and open to anyone both inside and outside of the building. Audience: Varna Community Members Mode: In-person				
Vestal Public Library	320 Vestal Parkway E., Vestal, NY 13850	https://vestalpubliclibrary.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Assistance with use of online public resources and services Description: There is no designated staff or volunteer person to assist with IT questions, but staff provide support as needed including assistance with personal devices Audience: Patrons Mode: In-person, Virtual; Name: Handicap Specific Workstation Description: We provide oversized keyboards at a handicapped specific PC workstation Audience: Patrons Mode: In-person; Name: High Speed Internet Connection Description: Internet connection internet connection greater than or equal to 1gbps Audience: Patrons Mode: In-person	Name: Technology support at Vestal Senior Center Description: We provide IT assistance at the Vestal Senior Center for one hour every other week. No programming at the library at this time. Audience: Seniors Mode: In-person	Name: Computer Access Description: 16 Desktop computers 16, 4 laptop computers, 4 tablets available for use Audience: Patrons Mode: In-person	
Vestal Senior Center	201 Main St., Vestal, NY 13850	https://broomecountyny.gov/senior/scc/vestal	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person				
Watkins Glen Public Library	610 S. Decatur St., Watkins Glen, NY 14891	https://watkinsglenlibrary.org	Name: Free WiFi Description: Free 24/7 wifi, extended. Audience: Everyone Mode: In-person; Name: Hot-spot lending Description: Patrons may check out hot-spots for personal use to access wifi outside the library's extended range. Audience: Library patrons Mode: In-Person	Name: Schuyler County Law Library Description: Access to several online legal databases, including Westlaw, Lexis, and the Lexis Digital Library. Audience: Library visitors and card holders. Mode: In-Person; Name: News and educational databases Description: The library offers free access to databases such as Ground News, Mango language learning, Gale Presents, Peterson's Test Prep, and Kanopy videos. Audience: Library visitors and card holders. Mode: In-person, Virtual		Mode: In-person	

Programs Offered (as of 8/2026)

Organization name	Physical address of organization	Website for organization	Category: AFFORDABILITY, AVAILABILITY, ACCESSIBILITY	Category: ACCESSIBILITY OF PUBLIC RESOURCES AND SERVICES	Category: DIGITAL LITERACY	Category: PRIVACY AND CYBERSECURITY	Category: DEVICE AND DEVICE SUPPORT
Waverly Free Library	18 Elizabeth St., Waverly, NY 14892	https://waverlyfreelibrary.org	Name: Free WiFi Description: The library provides public WiFi. Audience: Library Patrons Mode: In-person	Name: Online subscription services through the FLLS Description: The FLLS has online subscription services that patrons with a library card have access to. Audience: library cardholders Mode: Virtual; Name: Libby Description: Libby provides access to ebooks/audiobooks Audience: library cardholders Mode: Virtual			Name: Desktop computers Description: Desktop computers are available for public use. Audience: Library patrons Mode: In-person
Wayland Free Library	101 W. Naples St., Wayland, NY 14572	https://waylandlibrary.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: Library digital collections and subscriptions. Description: Libby, StarCat, Ground News, JobNow, Kanopy, Mango Languages and ASL Inside, Medline Plus, NOVELny, Peterson's Test and Career Prep. Audience: Library patrons and general public. Mode: In-Person, Virtual	Name: One-on-one tech assistance Description: On Saturdays, a tech-savvy staff member assists patrons who come in with questions. Appointments are preferred, but walk-ins are accommodated. Audience: General public. Mode: In-person		
West Elmira Public Library	1231 W. Water St., Elmira, NY 14905	https://www.chemunglibraries.org/hours-locations/west-elmira	Name: Borrow the Internet (hotspot loans) Audience: adults				Name: Literacy Tablets Description: Tablets loaded with literacy games (reading and digital lit) that patrons can borrow Audience: Youth, teens, and adults
William B. Ogden Free Library	42 Gardiner Place, Walton, NY 13656	https://libraries.4cls.org/walton	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) plus Hoopla Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Staff support with technology Description: Staff provide support on both library devices and their personal devices. Audience: patrons Mode: In-person; Name: Magnifiers Description: We have a magnifier reader available for check out. We have a collection of "reader" glasses patrons can use at the library if they forget theirs. Audience: patron Mode: In-person			Name: Computer Access Description: 3 desktop computers, 1 laptop computers available for use. Audience: Patrons Mode: In-person
Wimodaughian Free Library	19 W. Main St., Canisteo, NY 14823	https://wimodaughianlibrary.org	Name: Free WiFi Description: On premises. Audience: General public Mode: In-person.	Name: STLS digital collections and subscriptions. Description: StarCat, Libby, Peterson's Test Prep, JobNow career assistance. Audience: Library patrons and general public. Mode: In-Person, Virtual	Name: One-on-one digital literacy assistance. Description: Library staff will assist patrons with digital and device questions, by appointment only Audience: Library patrons and general public. Mode: In-person		
Women's Opportunity Center	315 N. Tioga St., Ithaca, NY, 14850	https://www.womensopportunity.org			Name: Before the pandemic they used to do classes. But now they do one on one assistance. Especially with women starting businesses.		Name: 3 laptops on site.
Workforce Chemung Schuyler Steuben	318 Madison Ave., Elmira, NY 14901	https://csswfny.com/index.php		Name: Northstar Digital Literacy through Dept of Labor Audience: registered customers Mode: Virtual; Name: Coursera Description: registered customers Mode: Virtual	Name: Basic Computer Skills Audience: registered customers Mode: In-person; Name: Resource Tech staff for one-on-one support Mode: In-person	Name: Handling Information in a Digital World Description: Offered by partner - pathways to employment through DSS - protecting your information Audience: required for certain segments, open to registered customers Mode: In-person; Name: One-on-One support	Name: Computer Labs in all locations Audience: registered customers Mode: In-person; Name: occasional support on grant apps for affordable devices
Yates County History Center	107 Chapel St., Penn Yan, NY 14527	yatespast.org/					Name: Digital Research Resource Computer Description: The Spencer Research Center located on the first floor of the L. Caroline Underwood Museum now has a computer dedicated to making available our digital resources which include all of the Yates County newspapers available to us and over 6,000 photographs indexed and easily searchable. Audience: Yates County History Center members Mode: In-person
Your Home Public Library	107 Main St., Johnson City, NY 13790	https://www.yhpl.org	Name: Free WiFi Description: Free wifi available for the general public. Audience: Community Mode: In-person	Name: Online subscriptions services (ex. Libby, Ancestry.com, etc) plus Hoopla Description: Access to various online subscription services through 4CLS Audience: Patrons Mode: Virtual; Name: Staff Member who assists people with technology needs Description: People call or stop in or send email to set up appointment Audience: community Mode: In-person; Name: Access and Loan of Assistive Technology Description: Assistive readers like a magnifying glass also devices for hearing impaired Audience: Visually impaired and hearing impaired community members and patrons Mode: In-person	Name: Staff Member by appointment Description: Staff member provides support for technology or online questions Audience: community Mode: In-person, Virtual		Name: Computer Access Description: Desktops in library, Chromebooks and laptops for use in library and checked out Audience: all patrons Mode: In-person; Name: Staff Member Description: Staff Member to offer troubleshooting devices Audience: all patrons Mode: In-person
YWCA Elmira	211 Lake St., Elmira, NY 14901	https://www.ywcaelmira.org					